

Fleggburgh Parish Council

Accessibility Statement

<https://fleggburghpc.norfolkparishes.gov.uk>

This website is run by Fleggburgh Parish Council for the benefit of everyone in the parish. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Easily read the text and articles on all pages
- Navigate most of the website using just a keyboard (press the TAB key to jump from one link to another, SHIFT+TAB to go back and enter to open a selected link)
- Zoom in up to 175% without the text spilling off the screen
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We are working to make the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We recognise that some parts of this website are not fully accessible. For example, some of the headings used on the page are in the wrong order and may confuse screen readers.

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF or large print:

- E-mail fleggburghpc@gmail.com
- Call 0750 273 5991
- Write to: Fleggburgh Parish Council, 71, The Common, Freethorpe, NR13 3LX
- We'll consider your request and get back to you within ten working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, use the contact details above to let us know.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Fleggburgh Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non-compliance with the accessibility regulations

The content listed below is non-compliant for the following reasons:

- empty buttons
- images missing alternative text
- empty headings
- contrast errors
- redundant links

Disproportionate burden

To eliminate errors would involve accessing the underlying html code and making changes. To-date, these changes have not been made due to being unable to get access to the underlying code. If access can be gained, then these changes can be made. If access is unable to be gained, then the only alternative would be to set up a new Parish Council website and, given the low budget that Fleggburgh Parish Council maintains, this is considered to be a disproportionate burden for the Parish Council.

Content not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix minutes of earlier Parish Council meetings.

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested in September 2020.

We chose a sample of representative pages selected on the basis that together they encompassed all the different types of structures and documents used across all the web pages. Testing utilised a mixture of automatic scanners and visual inspection to cover potential issues that would not be detected by automatic tools.

What we're doing to improve accessibility.

Fleggburgh Parish Council has made a small number of changes to address issues identified where accessing the underlying html was not required to make the changes. Fleggburgh Parish Council will, where it can, make changes to improve the accessibility of the website. This is work in progress.

This statement was prepared on 22nd September 2020.